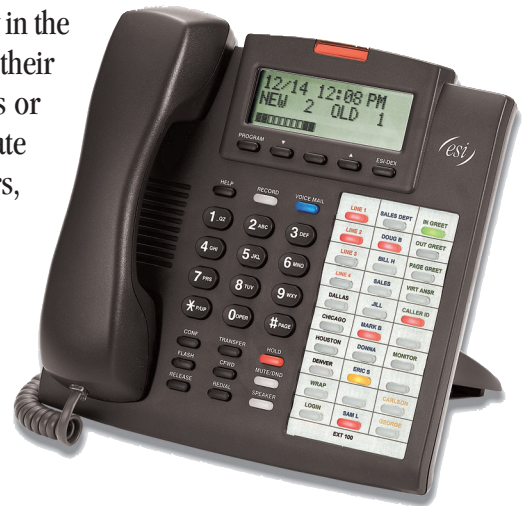


At ESI, we're raising the bar.

Managing a profitable law firm is more challenging than ever, particularly in the face of ever-increasing competition. Progressive firms want to improve their overall efficiency without dramatically impacting their financial reserves or staff resources. **ESI** technology helps law firms of all specialties operate more efficiently, improve their service to clients, capture all billable hours, and control operating expenses.

ESI dramatically **improves productivity** for attorneys and their legal teams.

- **Live call recording** ensures your entire team shares critical client information.
- ESI's **work-at-home solutions** maintain your availability, on your terms.
- **VIP** puts practical connectivity of your phone and PC at your fingertips.



Exceptional **customer services** are the key to satisfied clients and referrals.

- Clients feel well-cared-for with customized **Virtual Answer** messages.
- **Call coverage departments** ensure timely client response, every time.
- Clients' after-hours access to attorneys is enhanced with **AutoPage**.

Accurate tracking of billing hours is streamlined to maximize your firm's profitability.

- **Account codes** ensure all client billings are documented by date and time duration.
- All client-related phone activity is captured in your **VIP Call Folders**.
- Manage client contacts, schedules, and case matters with **legal-specific software packages**.

You're in a race to stay competitive, connected, and client-oriented. Partner with ESI to make technology work for your firm, so you can concentrate on your clients.



So, ask yourself:

- Are you missing out on what your current phone system can do because you misplaced the manual or your system is just too difficult to program?
- Do you wish your voice mail greeting could change automatically when you leave the building and when you return?
- Have you ever forgotten to record a conversation, only to regret it later?
- Have you ever missed an important call because you left your office without remembering to forward your calls to your cell phone?
- Do you spend a large percentage of your in-office time on the phone?
- Have you ever wanted to look up the phone number of a call you made days ago?
- Do you often make conference calls? Are they easy to set up?
- When multiple individuals are working on the same case file or research project, do you have issues with all team members staying in the loop with accurate and up-to-date information?
- Do any of the firm's attorneys maintain off-site offices, such as at home?
- Is it important for you to keep track of who is in or out of the office? If someone is out of the office or simply away from his desk, how easy is it to find him?
- Are you taking steps to stay ahead of the curve in terms of productivity?
- During busy times, do you find it hard to maintain your normal level of customer service quality?
- How do you account for time spent on each client? Would a call log be helpful in auditing your billing for accuracy?
- Are you considering instituting any security measures at your firm?

If any of these scenarios sound like your firm, you should consider a telecommunications solution from ESI. Get briefed on what an ESI solution can do for you. **We're on the case.**

RESELLER INFORMATION:

Consult your local Certified ESI Reseller,
or contact ESI today.

800 374-0422

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We Make It Easy To Communicate